

Quality Policy

Jardine Schindler (Thai) Ltd. (JST) pursues customer satisfaction as its primary goal at all levels. Our commitment to quality starts with the clear understanding of our customers' requirements, and is delivered through systematic application of our Quality Management System.

It is the key responsibility of JST Managers and leaders in the business to ensure that the Quality Policy and Quality Management Systems are understood and accessible to all people working in their area of responsibility.

The commitments we make through our Quality Management System are:

1. We will supply our internal and external customers with products and services that conform to clearly established requirements. Requirements must be future oriented, and performance benchmarked against the competition to guarantee long-term user satisfaction.
2. We will continuously improve business processes and operational performance to better meet our customer expectation through the delivery of reliable services 24 hours a day.
3. We will implement business process and provide employee training to prevent deviations from requirements by emphasising defect prevention.
4. Each Schindler Employee and Supplier will adopt the standard of performance to **“do it right first time, every time”**



Suwanna Kongkanjana
Managing Director
June 2022



Schindler